

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 04-0504

ORIGINAL

Regarding a complaint by (Person making the complaint):

SHARON BARNES

Against (Utility name):

Peoples Energy Gas Light & Coke Company

As to (Reason for complaint)

The company came in and removed the meter. No one followed up to make sure it was functioning properly. I received bills for basic service, then they sent a service technician out to check the meter. I was then billed \$33,000.00 for gas service.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

616 E. 7th Street, Chicago, IL 60619

The service address that I am complaining about is

7800 So Euclid, Chicago, IL 60649

My home telephone is

(773) 447-2842

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 651-4727

(Full name of utility company)

Peoples Energy

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Has your complaint filed with that office been closed?

CHIEF CLERK'S OFFICE

2004 AUG - 14

☒ Yes

☒ Yes

ILLINOIS
COMMERCE
COMMISSION
JUL 15 2004

☐ No

☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

The gas company came into the building and changed the meter. Based on the bills received, the meter was not functioning properly. The company called and scheduled a technician to come out. After the technician came out and made an adjustment to the meter, I received a bill for \$32,000.00

Please clearly state what you want the Commission to do in this case:

My previous bill do not support the usage and billed amount. I want to be adequately billed for gas used.

Date:

8 / 3 / 04
(Month, day, year)

Complainant's Signature

Sharon A. Barnes

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sharon Barnes, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature)

Sharon A. Barnes

Subscribed and sworn/affirmed to before me on (month, day, year) August 3, 2004

Shawn L. Brown

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.